



QUINEBAUG VALLEY SENIOR CENTER

A Complete Digital Service System for Senior Centers

More access for older adults. Less disconnected work for staff. Clearer proof of value for towns.

FOR SENIORS

- Live calendar and event/dinner RSVPs
- Benefits check-up with real guides
- Falls-risk self-check
- Searchable local resources
- Print, larger text, contrast, read-aloud
- Private My Center portal

FOR STAFF

- Schedule builder updates multiple pages
- Dashboard for requests, RSVPs and members
- Notes, moderation and change history
- Edit programs, resources, articles and totals
- Approved staff access
- Staff-managed email interest list

FOR FAMILIES

- One trustworthy source of local help
- Printable information and tap-to-call contacts
- Benefits and safety guidance
- Updates, contact and volunteer options
- Vitality-focused, respectful language

FOR TOWNS & FUNDERS

- Per-town impact reports
- Annual totals plus recorded activity
- Printable leave-behind and town deck
- Staff-only town comparison
- AI Talking Points and Ask the Data
- Missing figures are named, never invented

WHY IT SELLS: one connected source · usable without an account · private member records · staff-controlled updates · town-ready evidence · responsible AI

WHAT MAKES IT DIFFERENT

A real operational system—not a brochure site. One source feeds public information, private member tools, staff workflows, printable materials, and town reporting.

ADAPTABLE TO ANOTHER CENTER

Customized identity, programs, towns, forms, directories, staff roles, reporting, training, and a practical first phase based on the center's biggest burden.

Start with one question: What is the biggest burden in your center today?

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Published working model. Email and text reminders are not active; town totals are entered by staff.
Reports are prepared using the browser Print / Save as PDF feature.

OPTIONAL ADD-ON: FRONT DESK & DIGITAL PAYMENTS (POWERED BY SQUARE)

Available add-on, not yet built.

- Online cart for event RSVPs, trips, memberships and donations. Card, Apple Pay or Google Pay locks in the seat.
- A Square card reader at the front desk records walk-in payments in the same staff list as online payments.
- One list shows who paid, how, and who still owes. Each center uses its own Square account; payment can be optional.